Atrium Health Floyd

# 2021 COMMUNITY HEALTH NEEDS ASSESSMENT

Atrium Health Floyd

## Forward

Cherokee Medical Center is committed to the health of members in our service area. This Community Health Needs Assessment (CHNA) was completed in December 2021 to provide a snapshot of the health of Atrium Health Floyd's primary service area, which includes Floyd, Polk and Chattooga counties in northwest Georgia and Cherokee County in northeast Alabama. This document was developed in compliance with IRS 501(r) guidelines, incorporating input from community stakeholders and public health experts. The decision data used in this assessment was sourced from publicly reported aggregated health information and internally generated statistical information. The data was then extrapolated to identify the health needs of this community. This information is publicly available and may be used by diverse stakeholders in our community to address identified health needs, either individually or in partnership with others. The data presented in the Cherokee Medical Center CHNA will be updated every three years and will be available for public inspection and comment.

Atrium Health Floyd

# Table of Contents


Introduction ..... 2

About Atrium Health Floyd ..... 3

Objectives of this CHNA ..... 6

Community Profile ..... 7

Community Health Profile ..... 10

Community Survey Findings ..... 14

Summary of Community Health Needs ..... 17

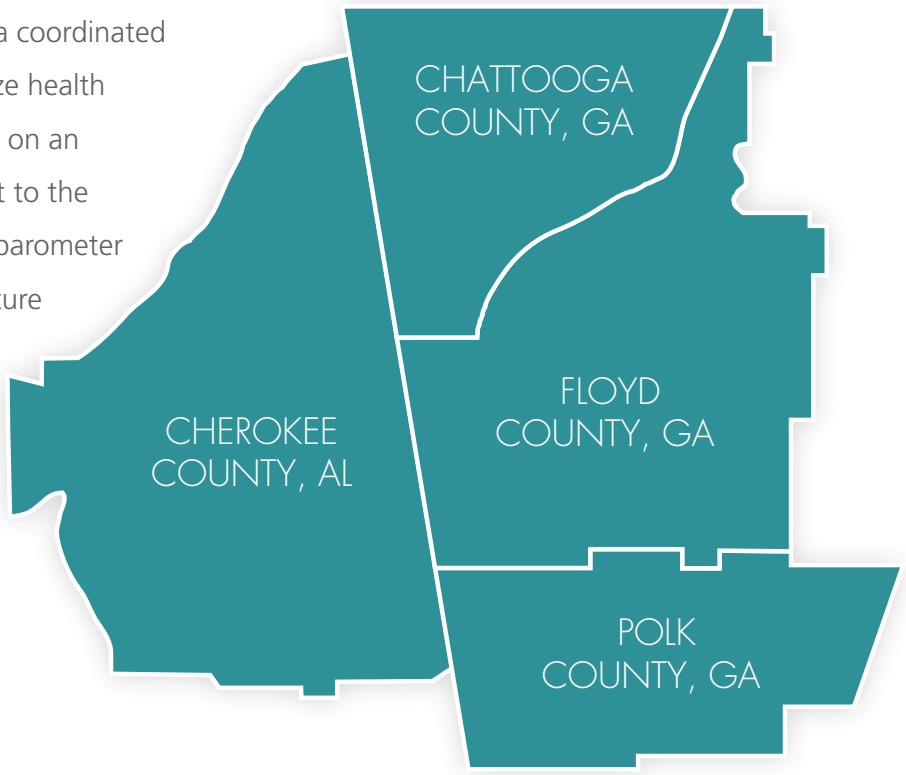
CHNA Implementation Plan 2021 ..... 20

Approval ..... 24

Appendices ..... 25

## Introduction

This document is a comprehensive summary of the health status and needs of the residents of Floyd, Polk and Chattooga counties in Georgia and Cherokee County in Alabama. This community health profile is intended to help the community, Floyd Medical Center, Polk Medical Center, Cherokee Medical Center and other organizations better understand the health needs and priorities of our residents and to identify opportunities to improve the health and quality of life of the individuals who live and work here. The needs assessment was initiated by Floyd Medical Center, Polk Medical Center and Cherokee Medical Center to fulfill a requirement in the federal Patient Protection and Affordable Care Act, enacted in March 2010, requiring tax-exempt hospitals to conduct a CHNA and then to implement strategies that address the findings. There is already a coordinated effort in the counties to assess and prioritize health needs, and to collaboratively address them on an ongoing basis. This CHNA is a complement to the work already underway, serving as both a barometer of existing initiatives and a compass for future efforts. This information may be used by Floyd Medical Center, Polk Medical Center and Cherokee Medical Center or any community health stakeholders to develop and implement strategic plans to meet identified community health needs.



## About Atrium Health Floyd

Atrium Health Floyd is a not-for-profit, regional healthcare provider with a four-county primary service area in northwest Georgia and northeast Alabama. Atrium Health Floyd has a long-standing tradition of providing leading-edge care tailored to meet the needs of the people who live, work and play in Floyd, Polk, Chattooga and Cherokee counties. Atrium Health Floyd provides a network of care services throughout the region. At the center of this care is Floyd Medical Center, which opened on July 4, 1942. Floyd Medical Center is a 304-bed, acute care hospital in Cedartown in Rome. Polk Medical Center is a 25-bed, critical-access hospital in Cedartown, and Cherokee Medical Center is a 60-bed hospital in Centre, Alabama. Atrium Health Floyd provides a full range of healthcare services from prenatal childbirth classes to grief support groups through Heyman HospiceCare at Floyd, and including emergency medicine, a Family Medicine Residency program and specialty centers for bariatric surgery, inpatient diabetes care, palliative care, stroke care and total joint replacement. More than 2,200 babies are born at Floyd Medical Center each year, and our Family Birth Center includes a Level III neonatal intensive care unit.

In addition, the Atrium Health Floyd family includes a state-designated Level II Trauma Center, a behavioral health center, a primary care and urgent care network of providers, and a host of outpatient services, including the Floyd County Clinic and an associated pharmacy for uninsured patients who cannot otherwise afford healthcare.

Education and training is a cornerstone to the Atrium Health Floyd philosophy of care. The organization partners with Georgia Northwestern Technical College, Georgia Highlands College, Shorter University, Berry College and numerous other educational institutions to provide clinical rotations for students. Atrium Health Floyd provides additional support by offering scholarships to students and employee incentives to support a foundation of excellence, expertise and advancement. These commitments help develop and retain highly trained, well-qualified medical professionals to meet the health needs of our communities.

In 2021 Floyd strategically combined with Atrium Health, a nationally recognized leader in shaping health outcomes through innovative research, education and compassionate patient care. Based in Charlotte, North Carolina, Atrium Health is an integrated, nonprofit health system with more than 70,000 teammates serving patients at 40 hospitals and more than 1,400 care locations. It provides care under the Atrium Health Wake Forest Baptist name in the Winston-Salem, North Carolina, region, as well as Atrium Health Navicent and Atrium Health Floyd in Georgia and Alabama. Atrium Health is renowned for its top-ranked pediatric, cancer and heart care, as well as organ transplants, burn treatments and specialized musculoskeletal programs. A recognized leader in experiential medical education and groundbreaking research, Wake Forest School of Medicine is the academic core of the enterprise, including Wake Forest Innovations, which is advancing new medical technologies and biomedical discoveries. Atrium Health is also a leading-edge innovator in virtual care and mobile medicine, providing care close to home and in the home. Ranked nationally among *U.S. News & World Report's* Best Hospitals in eight pediatric specialties and for rehabilitation, Atrium Health has also received the American Hospital Association's Quest for Quality Prize and its 2021 Carolyn Boone Lewis Equity of Care Award, as well as the 2020 Centers for Medicare & Medicaid Services Health Equity Award for its efforts to reduce racial and ethnic disparities in care. With a commitment to every community it serves, Atrium Health seeks to improve health, elevate hope and advance healing – for all, providing more than $2 billion per year in free and uncompensated care and other community benefits.

# About Atrium Health Floyd *continued*

## Mission and Vision

Our mission is to improve health, elevate hope and advance healing – for all.

Our vision is to be the first and best choice for care.

## Economic Impact

Atrium Health Floyd is an economic leader and catalyst for growth in northwest Georgia. The organization is the region's largest employer with more than 3,400 employees.

With deep roots within the communities we serve dating back to 1942, Atrium Health Floyd takes an active role in supporting the local economy through employment, local spending and strategic community partnerships. Atrium Health Floyd generates a total economic impact on the regional economies of $969.4 million.

## Healthcare Delivery

For the fiscal year ending June 30, 2021, Atrium Health Floyd reported the following combined service volumes:

- 18,002 inpatient admissions
- 2,095 births
- 91,513 emergency room visits
- 18,140 inpatient surgery procedures
- 270,999 outpatient visits

## Indigent Care

As a not-for-profit healthcare organization, Atrium Health Floyd is committed to providing access to care for everyone in our service area. Each year, Atrium Health Floyd provides care to thousands of uninsured and indigent patients. Uninsured, indigent and medically indigent patients are connected to resources through our financial counseling department. In addition, qualifying individuals are referred to the Floyd County Clinic and We Care programs, both of which are operated by Floyd Medical Center.

In fiscal year (FY) 2021, Floyd Medical Center provided $50.4 million in unreimbursed indigent and charity care to individuals who could not afford to pay for their healthcare. The Floyd County Clinic recorded 194 outpatient visits, and the Floyd Medical Center pharmacy provided prescriptions to 673 Floyd County Clinic patients in FY 2021 at a cost of $270,881. We Care, which is aimed at controlling and improving chronic conditions with preventive care, assists low-income patients without health insurance or governmental benefits. In FY 2021, the We Care program provided assistance to 14 patients.

## Care for Lower Income and Elderly Populations

During FY 2021, 40% of the patient population at Atrium Health Floyd was covered by Medicare, and 19% of patients were covered by Medicaid. Floyd Medical Center subsidized $41.26 million in unreimbursed care to Medicare patients and $12.26 million in care to Medicaid patients. Neither of these programs cover the total cost of providing medical care to covered patients.

## Community Health Improvement Programs

Community outreach is a vital element of the care and support of the community. An extensive list of these programs is available in the organization's Community Benefit Report. Following are some highlights from the report.

In FY 2021, the organization's outreach into the community, along with the provision of trauma and neonatal intensive care services, recorded more than 142,625 encounters through educational programs and screenings, physical examinations for athletes, childbirth classes, support groups and publications. Atrium Health Floyd teammates and volunteers contributed 51,960 hours to community endeavors at an expense of $2.65 million.

- 96 individuals learned about childbirth, breastfeeding and newborn care through childbirth education classes at a cost to the organization of $10,918.
- Diabetes educators provided 200 hours of free diabetes education at a cost to the organization of $14,950.
- 104,171 individuals benefited from the presence of Atrium Health Floyd Emergency Medical Services at community events at a cost to the organization of $146,471.
- 4,225 students learned about safety and health education in school-based health education programs at a cost of $12,773.

Focus groups contacted during the CHNA process recognized the role of Atrium Health Floyd in providing: indigent care for the community and community outreach programs, such as our focus on high blood pressure. However, the groups mentioned the need for Atrium Health Floyd to better communicate that it provided these programs. We are addressing this communication need in our implementation plan.

## Objectives of CHNA

Floyd Medical Center, Polk Medical Center and Cherokee Medical Center have a long-standing history of providing initiatives focused on improving the health of the citizens of Floyd, Polk, Chattooga and Cherokee counties. Floyd Medical Center, Polk Medical Center and Cherokee Medical Center approached the CHNA as an opportunity to evaluate and assess the existing health of the community, to engage community leaders and public officials in discussions about these needs, and to continue formal and informal conversations on how to ensure health improvement efforts and resources are aligned with community health priorities. Goals of the CHNA are as follows:

- Identify community health needs
- Better understand community health needs
- Identify resources to ensure that services are appropriately allocated
- Collaborate with community partners to achieve a positive community impact
- Improve the health of the community with measurable results.

The health and wellness of the community is a shared responsibility among many stakeholders and entities, including, but not limited to, governmental agencies, community organizations, educational institutions and community members themselves. Although IRS requirements for a CHNA apply specifically to not-for-profit hospitals, it is important to acknowledge that not-for-profit hospitals are neither required nor able to address every identified need. The best approach to meeting the needs of the community is one of collaboration, with community partners working together to implement and achieve effective community health improvement.

### Methodology

Under the direction of the Corporate Compliance Officer, the Atrium Health Floyd Planning and Public Relations departments gathered and analyzed the statistical information used in this CHNA. This information was reviewed with the CHNA committee, compiled by the organization's Corporate Communications Manager and produced by the Public Relations department. Atrium Health Floyd conducted this CHNA using a comprehensive and methodologically rigorous process that reflects established best practices.

### Data Sources

To identify the health and socioeconomic needs of the community, Atrium Health Floyd conducted an analysis of publicly available data. Secondary data sources in the form of maps and tables detailing population demographics, mortality, morbidity, health behavior, clinical care and physical environment also were used to identify needs. Data compiled from national and state sources provided a targeted view of the four-county primary service area. This information was paired with hospital-specific data and validated with stakeholders and community leaders in healthcare, community service and education.

### Interpreting This Assessment

For ease in reading, interpreting and comparing reports from other service areas, this document has been organized into distinct sections, each described in the Table of Contents. A combination of national, state, regional and local secondary data (information obtained from other sources) was used. Sources are listed in the Appendices that follow the report. All data appear in table and/or graph form, with supporting text.

# Community Profile

## Definition of Community and Geographic Assessment Area

Floyd Medical Center, Polk Medical Center and Cherokee Medical Center provide care within a primary service area of four counties encompassing 1,687.01 square miles in northwest Georgia and northeast Alabama. The predominantly rural area has a population of 192,096 (2021). This four-county service area is the defined community for the purposes of this assessment.

## Total Population

| Report Area | Total Population | Total Land Area (Square Miles) | Population Density (Per Square Mile) |
|---|---|---|---|
| Report Area | 192,096 | 1,687.01 | 113 |
| Chattooga County, GA | 24,789 | 313.33 | 79.19 |
| Floyd County, GA | 98,498 | 509.82 | 190.99 |
| Polk County, GA | 42,613 | 310.33 | 135.04 |
| Cherokee County, AL | 26,196 | 553.53 | 46.8 |
| Georgia | 10,403,847 | 57,594.80 | 180.64 |
| Alabama | 4,903,185 | 50,646.44 | 96.28 |

*Data Source: Community Rankings Website 2021 Data*
*Data Source: Sparkmaps Resource*

## Economic Status

The relationship between educational achievement, poverty and health needs is well documented and reflected in the four-county service area. Statistically, those who are less educated have a greater chance of living in poverty, and those living in poverty are more likely to be less educated. As a result, lower socioeconomic status and/or educational attainment is often reflected in the uninsured and underinsured population, affecting access to care and preventive care services.

| | Chattooga County, GA | Floyd County, GA | Polk County, GA | Cherokee County, AL | Georgia | Alabama |
|---|---|---|---|---|---|---|
| Median Household Income | $41,600 | $50,500 | $47,900 | $46,000 | $62,000 | $51,800 |
| Percent in Poverty (all) | 19% | 18% | 18% | 14% | 15% | 17% |
| Percent in Poverty (children 0-17) | 24% | 28% | 28% | 15% | 19.5% | 21.9% |
| Children Eligible for Free Lunch | 72% | 75% | 85% | 62% | 60% | 55% |

*Data Source: Community Rankings Website 2021 Data*
*Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract*

# Community Profile *continued*

## Education Attainment

| Report Area | Percentage of High School Graduates | Percentage of Residents with College Bachelor's Degree | Percentage of Residents with No High School Diploma |
|---|---|---|---|
| Chattooga County, GA | 86% | 5% | 26% |
| Floyd County, GA | 92% | 12% | 18% |
| Polk County, GA | 80% | 7% | 21% |
| Cherokee County, AL | 94% | 7% | 18% |
| Georgia | 85% | 19% | 13% |
| Alabama | 90% | 16% | 14% |

*Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract*

## Other Socioeconomic Determinants

| Report Area | Severe Housing Cost Burden | Broadband Access | Rural Population |
|---|---|---|---|
| Chattooga County, GA | 9% | 70% | 58% |
| Floyd County, GA | 12% | 78% | 37% |
| Polk County, GA | 14% | 75% | 51% |
| Cherokee County, AL | 8% | 71% | 86% |
| Georgia | 14% | 81% | 24.9% |
| Alabama | 12% | 76% | 41% |

*Data Source: Community Rankings Website 2021 Data*
*Data Source: Data Source: US Census Bureau, Decennial Census. 2010. Source geography: Tract*

| Report Area | Total Population | Ratio - Primary Care Physicians | Ratio - Mental Health Providers | Ratio - Dentists |
|---|---|---|---|---|
| Chattooga County, GA | 24,789 | 12,400:1 | 3,100:1 | 2,480:1 |
| Floyd County, GA | 98,498 | 770:1 | 760:1 | 2,460:1 |
| Polk County, GA | 42,613 | 3,540:1 | 1,420:1 | 3,870:1 |
| Cherokee County, AL | 26,196 | 2,600:1 | 4,370:1 | 6,550:1 |
| Georgia | 10,403,847 | 1,510:1 | 690:1 | 1,920:1 |
| Alabama | 4,903,185 | 1,530:1 | 902:1 | 2,000:1 |

*Data Source: Community Rankings Website 2021 Data*

# Community Profile *continued*

## Access to Care

Access to medical care is limited or enhanced by many factors including insurance or other health plan coverage, transportation, availability of providers, personal finances, cultural perception and proximity to care. Lack of access or limited access to care is a barrier to preventive health, disease management and overall community health.

| Report Area | Total Population | Population Without Health Insurance | Percent Uninsured |
|---|---|---|---|
| Chattooga County, GA | 24,789 | 3,281 | 14% |
| Floyd County, GA | 98,498 | 12,811 | 13% |
| Polk County, GA | 42,613 | 6,553 | 16% |
| Cherokee County, AL | 26,196 | 2,217 | 9% |
| Georgia | 10,403,847 | 1,398,968 | 15.9% |
| Alabama | 4,903,185 | 470,052 | 11.88% |

*Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract*

# Community Health Profile

## Health Determinants

Chronic diseases (such as cancer, heart disease and diabetes) are among the most common, costly and preventable health problems in the United States. In addition, low birth weight and teen birth rates can be indicators of community health. Chronic diseases are conditions of long duration and generally slow progression. Individuals can avoid many chronic diseases by adopting healthy behaviors: engaging in moderate physical activity, eating a healthy diet, limiting alcohol consumption and not using tobacco products. Low birth weight is a preventable public health problem. It is an important determinant of childhood survival and development, and can lead to long term consequences like the onset of non-communicable disease. Social determinants of health in communities may contribute to high teen birth rates, low education, low-income levels, few opportunities for teens for positive youth involvement, neighborhood racial segregation, neighborhood physical disorder and neighborhood-level income inequality.

Following are health determinants identified among residents of Floyd, Polk, Chattooga and Cherokee counties.

### Low Birth Weight

| Report Area | Percentage |
|---|---|
| Chattooga County, GA | 8% |
| Floyd County, GA | 9% |
| Polk County, GA | 9% |
| Cherokee County, AL | 9% |
| Georgia | 10% |
| Alabama | 10% |

*Note: This indicator is compared to the state average. Data Source: University of Wisconsin Population Health Institute, County Health Rankings. 2013-2019. Source geography: County*

### Teen Birth Rate

| Report Area | Percentage |
|---|---|
| Chattooga County, GA | 56% |
| Floyd County, GA | 28.9% |
| Polk County, GA | 42.7% |
| Cherokee County, AL | 32.7% |
| Georgia | 24% |
| Alabama | 29% |

*Note: This indicator is compared to the state average. Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via County Health Rankings. 2013-2019. Source geography: County*

# Community Health Profile *continued*

## Behavioral Determinants

| 2019 Conditions | Chattooga County, GA | Floyd County, GA | Polk County, GA | Cherokee County, AL | Georgia | Alabama |
|---|---|---|---|---|---|---|
| Poor or Fair Health | 25% | 22% | 23% | 23% | 18.4% | 21.4% |
| Adult Smoking | 26% | 21% | 23% | 24% | 16.3% | 20% |
| Adult Obesity | 34% | 34% | 42% | 38% | 32.3% | 36.1% |
| Physical Inactivity | 22% | 32% | 32% | 28% | 26.4% | 29.3% |
| Excessive Drinking | 17% | 16% | 17% | 16% | 16.8% | 14.9% |
| Insufficient Sleep | 41% | 39% | 38% | 38% | 38.3% | 39.6% |
| Frequent Physical Distress | 17% | 15% | 15% | 16% | 12.2% | 14% |

*Data Source: Community Rankings Website 2021 Data*

# Health Determinants

## Food Insecurity Rate

| Report Area | Total Population | Food Insecurity Rate |
|---|---|---|
| Chattooga County, GA | 24,789 | 15% |
| Floyd County, GA | 98,498 | 14% |
| Polk County, GA | 42,613 | 14% |
| Cherokee County, AL | 26,196 | 16% |
| Georgia | 10,403,847 | 12.5% |
| Alabama | 4,903,185 | 17% |

*Data Source: Community Rankings Website 2021 Data*

## Low Access to Healthy Foods

| Report Area | Total Population | Percent Low Income Population with Low Food Access |
|---|---|---|
| Chattooga County, GA | 24,789 | 3% |
| Floyd County, GA | 98,498 | 9% |
| Polk County, GA | 42,613 | 5% |
| Cherokee County, AL | 26,196 | 0% |
| Georgia | 10,403,847 | 9% |
| Alabama | 4,903,185 | 7.9% |

*Data Source: Community Rankings Website 2021 Data*

## Cardiovascular Disease

| | Chattooga County, GA | Floyd County, GA | Polk County, GA | Cherokee County, AL | Georgia | Alabama |
|---|---|---|---|---|---|---|
| Major Cardiovascular Death Rate | 128.1 | 154.6 | 169.6 | 135.7 | 75.2 | 103.3 |
| Percent Beneficiaries with High Blood Pressure | 64% | 68% | 68% | 63% | 61.8% | 65.5% |
| Percent Beneficiaries with Heart Disease | 33% | 31% | 33% | 31% | 26.3% | 29.8% |
| High Blood Pressure Death Rate | 36.2 | 5.1 | 18.7 | - | 13.2 | - |
| Cardiovascular Mortality | 410.6 | 415.8 | 438.8 | - | 260.9 | - |

*Note: This indicator is compared to the state average. Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2015-2019. Source geography: County*
*Data Source: Centers for Medicare and Medicaid Services, 2018*

## Health Determinants *continued*

### Additional Health Concerns

| | Chattooga County, GA | Floyd County, GA | Polk County, GA | Cherokee County, AL | Georgia | Alabama |
|---|---|---|---|---|---|---|
| Adults with Diagnosed Diabetes | 12% | 13% | 16% | 12% | 11.2% | 12.9% |
| Diabetes Prevalence | 14% | 14% | 17% | 16% | 12% | 15% |
| HIV Prevalence | 288 | 273 | 198 | 115 | 625 | 330 |
| Breast Cancer Mortality Rate | 32.2 | 15.2 | 11.7 | - | 12.4 | - |
| Frequent Mental Health Distress | 18% | 15% | 16% | 18% | 13% | 16% |

*Data Source: Community Rankings Website 2021*
*Data Source: https://oasis.state.ga.us/oasis/webquery/qryMortality.aspx*

## Community Survey Findings

Atrium Health Floyd conducted a Community Survey to validate data, give members of the community an opportunity to comment on the previous Community Health Needs Assessment and to provide community-level insight into the health needs for each of the counties in our primary service area.

Respondents identified **access to care, cardiovascular health, mental health issues** and **obesity** as the most important issues facing the four-county primary service area. Other responses include:

- ✓ alcohol abuse
- ✓ Alzheimer's disease
- ✓ cancer
- ✓ community safety
- ✓ COVID-19
- ✓ drug abuse
- ✓ elder care
- ✓ emergency care for fishing and lake communities
- ✓ health education
- ✓ nutrition
- ✓ parental support for children and teens
- ✓ prescription prices

Survey participants said **more mental healthcare options** are the most important need in the four-county service area. Other needs listed include the following:

- ✓ access to after-hours, walk-in care clinics
- ✓ affordable gym memberships
- ✓ cardiovascular disease education
- ✓ cardiac rehabilitation services in Rome
- ✓ dementia care resources
- ✓ health education in rural communities
- ✓ help for drug addiction
- ✓ medical specialists in rural communities
- ✓ nutrition education
- ✓ tobacco and drug education
- ✓ weight loss education and support for senior adults

# Community Survey Findings *continued*

## Survey Highlights *continued*

When asked which risky behaviors most affect the community, survey respondents again agreed that **drug use** was the greatest concern.

- ✓ alcohol and drug abuse
- ✓ lack of exercise
- ✓ lack of insurance
- ✓ lack of health knowledge
- ✓ mental health challenges
- ✓ obesity
- ✓ physical abuse
- ✓ poor diet
- ✓ smoking

Participants cited **access to care**, **lack of knowledge** and **poor nutrition** as additional factors that impact the communities' health. This topic elicited a variety of responses:

- ✓ affordable healthcare
- ✓ aging communities
- ✓ air quality
- ✓ employment
- ✓ homelessness
- ✓ lack of exercise opportunities
- ✓ lack of screening opportunities
- ✓ lack of specialists
- ✓ low income
- ✓ mental health issues
- ✓ opioid abuse
- ✓ poverty

# Community Survey Findings *continued*

## Survey Highlights *continued*

When respondents were asked what would improve healthcare delivery in their communities, responses also were varied, but consistent. Participants cited the following improvement opportunities:

- ✓ additional general practitioners
- ✓ better access to care for indigent and uninsured patients
- ✓ education about available resources
- ✓ expanded hospital services
- ✓ healthcare options to reduce emergency department volumes
- ✓ more access to fresh air
- ✓ more affordable healthcare
- ✓ more mental health services
- ✓ more outreach programs
- ✓ need for healthcare navigators
- ✓ preventive health opportunities
- ✓ transportation

Survey respondents applauded efforts to keep Cherokee Medical Center open in rural Cherokee County, Alabama, as well as efforts to bring telemedicine and more family practice physicians to better meet the needs of rural communities. Participants also listed the following as examples of efforts to improve healthcare in the communities served by Atrium Health Floyd:

- ✓ blood pressure checks in public housing communities
- ✓ community wellness programs
- ✓ free clinics for indigent patients
- ✓ health education and health fairs
- ✓ hospital mergers to bring more resources to the community
- ✓ urgent care centers in communities
- ✓ vaccination clinics

Participants in the survey agreed the overall health of the four-county area needs improvement. Fifty-two percent of respondents rated the overall health of the community as **somewhat healthy**, while 42 percent rated the overall the health of the community as either **unhealthy** or **very unhealthy**. Five percent of respondents rated the communities' overall health as **healthy** or **very healthy**.

When asked what entities or community groups are working to improve the health of residents in the four-county service area, respondents listed a variety of not-for-profit groups, hospitals and government entities:

- ✓ 100 Black Men of Rome
- ✓ AA
- ✓ Adventist faith groups
- ✓ Alzheimer's Association
- ✓ American Cancer Society
- ✓ Athletic trainers in schools
- ✓ Atrium Health Floyd
- ✓ Cherokee County Healthcare Authority
- ✓ Cancer Navigators
- ✓ Cherokee County EMA
- ✓ Cherokee County Rescue Squad
- ✓ church groups
- ✓ Civitan
- ✓ Delta Sigma Theta
- ✓ drug dependency support groups
- ✓ Elevation House
- ✓ Floyd County Health Department
- ✓ Floyd County Schools
- ✓ Free Clinic of Rome
- ✓ Heyman HospiceCare
- ✓ Hospitality House
- ✓ Mosaic
- ✓ NAMI
- ✓ One Door Polk
- ✓ Restoration Rome
- ✓ Rho Iota Sigma
- ✓ Rome City Schools
- ✓ Rotary
- ✓ Tau Mu Mu Omega Psi Phi
- ✓ The Breast Center at Floyd
- ✓ School nurse programs
- ✓ Sexual Assault Center
- ✓ YMCA

## Summary of Community Health Needs

An analysis of the health data statistics and survey results provides clear guidance in establishing the health needs of the four primary counties served by Atrium Health Floyd:

- Access to care
- Cardiovascular disease
- Mental and behavioral health
- Nutrition and wellness

While obesity and general health emerged as health issues, the impact of mental health needs were the foremost community health concern raised by residents and stakeholders. Improving access to services was viewed as critical to address these community health issues.

### Access to Medical Care and Prevention Services

Accessing care is a primary concern among stakeholders who frequently described the barriers residents face navigating the complex healthcare system. Despite the expansion of healthcare coverage, financial, transportation and linguistic barriers prevent some residents from receiving care in a timely and consistent manner. A significant portion of the population does not qualify for Medicaid coverage and does not have the resources to purchase healthcare insurance on the federal exchange. In addition to the challenges of obtaining affordable and consistent health insurance coverage, transportation was identified by several stakeholders as preventing residents from getting to appointments.

While participants considered the communities to be rich in resources, participants identified a gap in the awareness of available services.

### Cardiovascular Disease

Heart disease is a leading cause of death in the United States. Contributing factors include obesity, tobacco use, high blood pressure, high cholesterol levels and lack of physical activity. Incidence rates of high blood pressure, insufficient sleep, no leisure time physical activity and smoking in the four-county area illustrate the importance of establishing programs to address cardiovascular health.

## Summary of Community Health Needs *continued*

### Mental and Behavioral Health

Survey respondents repeatedly listed alcohol abuse, drug abuse and mental health as a community concern. Access to mental health providers is low, particularly in rural counties, while an average of 16.75 percent of residents in the four-county area report frequent mental health distress. Psychological distress can affect all aspects of our lives. It is important to recognize and address potential psychological issues before they become critical. Occasional down days are normal, but persistent mental/emotional health problems should be evaluated and treated by a qualified professional. Delays in mental health treatment can lead to increased morbidity and mortality, including the development of various psychiatric and physical comorbidities. In addition, it can lead to the adoption of life-threatening and life-altering self-treatments that can lead to substance abuse.

### Nutrition

Good nutrition is vital to good health, disease prevention, and healthy growth and development of children and adolescents. A lack of access to healthy foods is often a significant barrier to healthy eating habits. Low-income and underserved areas often have limited numbers of stores that sell healthy foods. People living farther away from grocery stores are less likely to access healthy food options on a regular basis, and thus, more likely to consume foods that are readily available at convenience stores and fast-food outlets. Food insecurity, defined as limited availability or uncertain ability to access nutritionally adequate foods, is associated with chronic health problems. These include Type 2 diabetes, heart disease, high blood pressure, high cholesterol and triglycerides, obesity and mental health issues including major depression. Food insecurity rates in the four-county area range from 14 percent of the population to 16 percent of the population, while between 3 percent and 9 percent of the population has low access to healthy foods. A number of survey respondents reported frequently eating fast food each week. Together, these statistics point to a need for more food choice options and more nutrition education in these communities. Challenges include accessibility to and awareness of healthy food options and availability of food, particularly in the summer months when children do not have daily access to school breakfast and lunch programs. Poverty in itself is not the only indicator of food insecurity. Unemployment and low wage are of equal importance.

Food insecurity is especially harmful for children and the elderly. Proper nutrition is critical to a child's development. Not having enough of the right kinds of food can have serious implications on a child's physical and mental health, academic achievement and future economic prosperity. Seniors face a number of unique medical and mobility challenges that put them at a greater risk of hunger. Many find themselves struggling with health issues on fixed incomes, and many are forced to choose between paying for groceries and buying medicine.

## Summary of Community Health Needs *continued*

### Conclusion

Access to care, cardiovascular disease, mental health services and nutrition were seen as significant concerns that affect many residents. Furthermore, some barriers to accessing care continue to prevent current programs and initiatives from reaching the populations in need. These challenges present important opportunities for the future. As we move forward as an integrated community of healthcare, social services and community leadership, we can leverage community assets to improve the health of residents in Floyd, Polk, Chattooga and Cherokee counties.

# CHNA Implementation Plan 2021

Atrium Health Floyd conducted a CHNA and has developed an implementation plan with strategies to address identified needs. Upon completion of the CHNA, results of the assessment were shared with leaders at Atrium Health Floyd and other key contributors. The accompanying plan outlines those strategies designed to target improving the health of the communities served by Atrium Health Floyd by partnering with community leaders and agencies.

## High-Priority Community Needs and Identified Resources

Access to care, cardiovascular disease, mental health services and healthy nutrition were determined in the 2021 CHNA to be significant concerns that affect many residents. These mirror the findings of the 2019 CHNA. The distribution of behaviors and health outcomes consistently follows social and economic patterns. Furthermore, some barriers to accessing care continue to prevent current programs and initiatives from reaching the populations in need. These challenges present important opportunities for the future. As we move forward as an integrated community of healthcare, social services and community leadership, we can leverage community assets and access to resources from the Atrium Health enterprise to improve the health of residents in Floyd, Polk, Chattooga and Cherokee counties. Following are the key community health needs identified by Atrium Health Floyd that will serve as the guide for this implementation plan.

## Access to Care

**Identified Resources:**

- Together, **Floyd Medical Center**, **Polk Medical Center** and **Cherokee Medical Center** provide more than $50 million in free medical services to uninsured and underinsured patients. As the region's trauma center and neonatal intensive care provider, Atrium Health Floyd offers emergency care and intensive care to patients regardless of their ability to pay. In addition, Atrium Health Floyd offers discounted medical services including financial counseling, indigent prescriptions and operation of the Floyd County Clinic for that county's uninsured and underemployed population.
- The **Family Medicine Residency Clinic** provides a county clinic available to specific low-income and uninsured populations, and We Care program participants along with a large number of Medicaid/Medicare patients.
- **Mobile Mammography** – The Mobile Mammography Coach travels to businesses, industry and medical practices throughout the four-county primary service area to provide onsite screening mammography. Mammography scholarships are available to qualifying individuals through Floyd Healthcare Foundation.
- **Athletic Trainers at schools** – Atrium Health Floyd has athletic trainers in high schools and colleges in the four county area, providing care on the sidelines and in schools to athletes in every competitive sport offered. In addition, the Family Medicine Residency program works with our Sports Medicine department to provide free athletic physicals for student athletes throughout the area.
- **Dental Care** – Floyd Medical Center provides surgery space for patients seen through the Floyd County Health Department's dental program, which is available to Floyd County residents in need of dental care and who do not have dental insurance.
- **School Nurses** – Atrium Health Floyd provides school nurses to every Rome City, Floyd County and Polk County public elementary school. These nurses also serve as a resource for middle school and high school students, reaching more than 24,000 students and 2,400 employees. Nurses advise, assist, and guide school-based families in the most appropriate direction for healthcare while providing prompt medical care when a student is sick or injured.

# CHNA Implementation Plan 2021 *continued*

## Cardiovascular Disease Management

**Identified Resources:**

- **More Heart Initiative** – An advisory board consisting of community leaders in the African American and Hispanic communities together with a panel of community advocates is working to address disparities of care specific to cardiovascular health in minority communities. More Heart efforts have included the placement of blood pressure monitoring kiosks and educational materials in public housing neighborhoods and the coordination of COVID-19 vaccine clinics at predominantly African American churches.
- **Corporate Health** – Floyd Corporate Health works with business and industry to develop and hardwire corporate wellness programs specific to the needs of each industry. This has resulted in successful reduction of loss time and benefits cost-savings for companies in our service area.
- **Education Programs** – Atrium Health Floyd provides numerous education programs at every level, from pre-school through senior adulthood. The Speakers Bureau is available to provide experts to speak about health, safety and resources available to the community.
- **Patient-Centered Medical Homes** – The Floyd Primary Care network, which has physician offices in all four counties in the primary service area as well as locations in the secondary service area, follows the patient-centered medical home philosophy, providing more intensive disease management to patients.
- **Partnership with local gyms** – Atrium Health Floyd and the Rome-Floyd County YMCA partner to provide health education opportunities to YMCA members and residents of the service area who attend educational opportunities at the Y.
- **Health Screenings** – Atrium Health Floyd participates in health fairs organized by the Northwest Georgia Regional Cancer Coalition, 100 Black Men of Rome and other entities, providing diabetes, wound care, high blood pressure, cholesterol and many other screenings free of charge or at cost.
- **High Blood Pressure Screenings** – Atrium Health Floyd routinely offers blood pressure screenings at health fairs and to community groups upon request.
- **Type 2 Diabetes** – Atrium Health Floyd routinely offers diabetes screenings at health fairs and to community groups upon request.

## Mental Health Services

**Identified Resources:**

- **Floyd Behavioral Health** provides inpatient and outpatient adult psychiatric care to patients with a range of needs from depression and substance abuse to dementia and Alzheimer's disease. The Behavioral Health center also hosts depression screenings, support groups and individual counseling to patients and the community.

## Nutrition Support

**Identified Resources:**

- **Rockmart Farmers' Market** – Polk Medical Center works with the Rockmart Farmers Market, which aims to make fresh produce available to members of the community at a central location. WIC participants can take advantage of a one-for-two credit system enabling them to further their food dollars while bringing nutritionally better options into their kitchens.
- **Community Kitchen and Rome Action Ministries** – Atrium Health Floyd supports the work of the Community Kitchen in Rome through food donations and volunteer opportunities. One of the food pantries operated by Rome Action Ministries has focused its mission on working with Cancer Navigators, an affiliate of Atrium Health Floyd, to make quality nutrition products available to cancer patients and their families.
- **Rome and Floyd County Schools** – Both school systems offer summer nutritional support for students whose access to food is hampered when school is not in session. Atrium Health Floyd supports these efforts through donations and providing healthcare support at special nutrition distribution events.

## CHNA Implementation Plan 2021 *continued*

Following is a matrix of identified community health needs and strategy determined to help address these concerns.

| Need | Program | Strategy | Communication Plan |
|---|---|---|---|
| **Access to Care** | Indigent Care Budget Allowances | Atrium Health Floyd will continue to provide care to the uninsured, regardless of their ability to pay. Atrium Health Floyd provided more than $50 million in unreimbursed indigent care in FY21. | Annual reports, speaking opportunities, Atrium Health Floyd staff |
| **Access to Care** | Financial Assistance Policies | Atrium Health Floyd provides care to individuals regardless of their insurance coverage and ability to pay. Atrium Health Floyd provides discounts to patients on a sliding scale that is adjusted to household income. | Financial counselors, patient financial representatives, websites |
| **Access to Care** | Floyd County Clinic | Floyd Medical Center operates the clinic through the Family Medicine Residency program. The Clinic provides assistance to financially and medically indigent patients in an effort to reduce their need for emergency and inpatient hospital care. | Annual reports, community benefit reports, speaking opportunities, Atrium Health Floyd staff, websites |
| **Access to Care** | We Care Program | We Care, which is aimed at controlling and improving chronic conditions with preventive care, assists low-income patients without health insurance or governmental benefits. | Annual reports, community benefit reports, speaking opportunities, Atrium Health Floyd staff, websites |
| **Access to Care** | Indigent Outpatient Pharmacy Program | Atrium Health Floyd provides maintenance prescription pharmaceuticals to low-income uninsured outpatients at no or minimal cost to the patient through its hospital pharmacy. Any qualified, low-income patient under the care of the Family Medicine Residency program may be eligible to receive the prescribed medications. Floyd's participation in a pharmaceutical replacement program provides these medicines at minimal loss to the organization. | Annual reports, community benefit reports, speaking opportunities, Atrium Health Floyd staff, websites |
| **Access to Care** | Northwest Georgia Dental Clinic | Atrium Health Floyd partnered with the District Public Health office to plan and fund (in part by a Federal grant) the construction and operation of a comprehensive dental clinic for low-income residents of the region. In addition, Atrium Health Floyd makes its Outpatient Surgery Center facilities and staff available at no cost to dental clinic dentists to perform dental surgery. | Annual reports, community benefit reports, speaking opportunities, Atrium Health Floyd staff |
| **Access to Care** | Mobile Mammography | Atrium Health Floyd's Mobile Mammography Coach provides mammograms in our service area, traveling to job sites, schools and Floyd Primary Care clinics for easier access to this important service. The goal of mobile mammography outreach is to reduce the breast cancer mortality rate in our region. | Annual reports, community benefit reports, speaking opportunities, Corporate Health team, Breast Center awareness campaigns, Breast Center outreach coordinator, websites, news releases, speaking opportunities, social media, paid advertising when appropriate |
| **Access to Care** | School-based programs | Floyd Medical Center provides athletic trainers at area high schools and colleges. Through this program, student athletes receive free physical examinations annually. In addition, Atrium Health Floyd has entered into an agreement with the Rome, Floyd County and Polk County school systems to provide school nurses in each of the public elementary schools. | School-based communications, annual reports, community benefit reports, speaking opportunities, websites, news releases, social media, paid advertising when appropriate |
| **Cardiovascular Disease Management** | Floyd Primary Care Patient-Centered Medical Home | The primary care medical home is accountable for meeting the large majority of each patient's physical and mental healthcare needs, including prevention and wellness, acute care, and chronic care. The medical home practice actively supports patients in learning to manage and organize their own care at the level the patient chooses. | Websites, news releases, speaking opportunities, social media, paid advertising when appropriate |
| **Cardiovascular Disease Management** | Health Screenings | Atrium Health Floyd departments routinely participate with other health organizations in the community to provide free or at-cost screenings for common cardiovascular-related diseases or symptoms including high blood pressure, diabetes and high cholesterol. | School-based communications, annual reports, community benefit reports, speaking opportunities, websites, news releases, social media, paid advertising when appropriate |

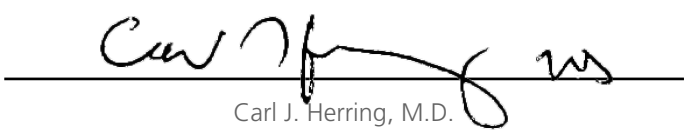
## CHNA Implementation Plan 2021 *continued*

Following is a matrix of identified community health needs and strategy determined to help address these concerns.

| Need | Program | Strategy | Communication Plan |
|---|---|---|---|
| **Cardiovascular Disease Management** | Corporate Health programs | The Floyd Corporate Health department focuses on worksite-based programs where nurses are placed at the worksite and programs are developed specific to the needs of the workers at the contracted business or industry. Programs target workplace safety as well as common lifestyle habits such as tobacco use, poor nutrition and lack of exercise. | Corporate Health staff, social media, websites, worksite-based education, Atrium Health Floyd staff |
| **Cardiovascular Disease Management** | Rome-Floyd County YMCA partnership | Atrium Health Floyd is a partner with the YMCA of Rome and Floyd County to support youth and adult fitness and education programs available to both YMCA members and non-members who wish to access these programs. The partnership includes membership scholarships, youth activities opportunities and educational opportunities through the YMCA. | YMCA-based communications, school and work-based communications, websites, social media, paid advertising when appropriate, Atrium Health Floyd staff |
| **Cardiovascular Disease Management** | More Heart Initiative | An advisory board consisting of community leaders in the African American and Hispanic communities together with a panel of community advocates is working to address disparities of care specific to cardiovascular health in minority communities. More Heart efforts have included the placement of blood pressure monitoring kiosks and educational materials in public housing neighborhoods and the coordination of COVID-19 vaccine clinics at predominantly African American churches. | More Heart Ambassadors, More Heart Advisory Committee, news releases, annual reports, community benefit reports, social media, speaking opportunities, Atrium Health Floyd staff |
| **Mental Health Services** | Floyd Behavioral Health | Floyd Behavioral Health provides inpatient and outpatient psychiatric services to adults in the service area. | School-based, worksite-based and community-based communications, annual reports, community benefit reports, websites, news releases, speaking opportunities, social media, paid advertising when appropriate, Atrium Health Floyd staff |
| **Mental Health Services** | Floyd Behavioral Health | Family and group support classes are available through Floyd Behavioral Health. | School-based, worksite-based and community-based communications, annual reports, community benefit reports, websites, news releases, speaking opportunities, social media, paid advertising when appropriate, Atrium Health Floyd staff |
| **Mental Health Services** | Floyd Behavioral Health | Floyd's strategic combination with Atrium Health provides access to telepsychiatry and additional mental health and behavioral health resources through the Atrium Health enterprise. | School-based, worksite-based and community-based communications, annual reports, community benefit reports, websites, news releases, speaking opportunities, social media, paid advertising when appropriate, Atrium Health Floyd staff |
| **Mental Health Services** | Floyd Behavioral Health | Floyd Behavioral Health is an emergency receiving facility with the capability of providing behavioral health services to individuals who are in distress and unable to or unwilling to voluntarily seek mental health services. | Law enforcement education, staff education, Atrium Health Floyd staff communications, websites |
| **Nutrition Support** | Polk Medical Center | Polk Medical Center works with the Rockmart Farmers Market, an innovative program that makes fresh produce available in the community. The program includes a one-for-two voucher system for WIC participants that gives them additional access to nutritional support. | School-based, worksite-based and community-based communications, annual reports, community benefit reports, websites, news releases, speaking opportunities, social media, paid advertising when appropriate, Atrium Health Floyd staff |
| **Nutrition Support** | Floyd Medical Center | Floyd Medical Center provides nutritional counseling to patients with special dietary needs. | Patient education, Corporate Health communication, Atrium Health Floyd staff |
| **Nutrition Support** | Floyd Medical Center | The organization supports the efforts of the public school systems to sustain summer feeding programs for students whose access to quality nutrition is greatly diminished in the summer months when school is not in session. This is through donations and through the provision of medical support and/or screenings at food distribution events. | School-based, worksite-based and community-based communications, annual reports, community benefit reports, websites, news releases, speaking opportunities, social media, paid advertising when appropriate, Atrium Health Floyd staff |

## APPROVAL

The Board of Directors for Floyd Healthcare Management Inc. has approved the 2021 CHNA and the Implementation Plan for addressing priorities identified in the most recent CHNA at the December 2021 Board of Directors meeting.



Carl J. Herring, M.D.
Chairman, Floyd Healthcare Management Inc.

Kurt Stuenkel, FACHE

# APPENDIX A

## Focus Groups

Atrium Health Floyd electronically surveyed a cross section of people from the communities we serve to validate our data findings and to gain additional perspective about the real and perceived needs of the communities we serve. Participants were recruited from hospital Patient-Family Advisory panels, volunteer advisory and advocacy groups, and community leaders, both elected and volunteer.

## APPENDIX B

Following is a list of community health resources available to individuals in the four-county service area:

| Organization | Phone | Website |
|---|---|---|
| 100 Black Men of Rome – Northwest Georgia, Inc. | | 100bmor.org |
| AIDS Resource Council | 706-290-9098 | |
| Alzheimer's Association | 800-272-3900 | alz.org/georgia |
| American Red Cross, Alabama Mississippi Region | 256-536-0084 | redcross.org/local/alabama/about-us/locations/north-alabama |
| American Red Cross, Rome Chapter | 706-291-6648 | redcross.org/local/georgia/about-us/locations/northwest-georgia.html |
| Battlefield Ministries | 706-235-9350 | battlefieldministries.org |
| Boys & Girls Club of Northwest Georgia | 706-234-8591 | bgcnwga.org |
| Cancer Navigators | 706-509-5040 | cancernavigatorsga.org |
| CASA Floyd County | 706-235-2272 | floydcasa.weebly.com |
| CASA Polk and Haralson Inc. | 678-901-1021 | gacasa.org/programs/casa-of-polk-and-haralson-counties-inc/ |
| Cedartown Housing Authority | 770-748-1650 | |
| Cedartown Police | 770-748-4123 | cedartowngeorgia.gov/our-departments/public-safety-fire-police/ |
| Cedartown Transit | 770-748-4074 | cedartowngeorgia.gov/our-departments/transit-department/ |
| Cherokee Life Groups | 256-393-2861 | |
| Centre Police Department | 256-927-3661 | cityofcentre.com |
| Chattooga County Schools | 706-857-3447 | chattooga.k12.ga.us |
| Chattooga County Sheriff's Office | 706-857-3411 | chattoogasheriff.com |
| Chattooga County Transit | 706-857-0736 | chattoogacounty.org/community/transit-system |
| Cherokee County Schools | 256-927-3362 | cherokeek12.org/en-US |
| Cherokee County Crisis Center | 256-927-6647 | facebook.com/CCcrisiscenter/ |
| Cherokee County Sheriff's Department | 256-927-3365 | cherokeecountyalsheriff.com |
| Cherokee Medical Center | 256-927-5531 | floyd.org/find-a-location/Pages/cherokeemedical-center.aspx |
| City of Rome Community Development Office | 706-236-4477 | romega.us/162/Community-Development |
| Community Action Agency of Cherokee County | 256-417-4855 | caaneal.org/county/cherokee/ |
| Darden Rehabilitation Foundation | 256-547-5751 | dardenrehab.org |
| Extended Family | 256-927-7997 | extendedfamilyhelp.org |
| Family Care Center | 256-490-9524 | facebook.com/Family-Care-Center-321688294839 |
| Floyd Behavioral Health | 706-509-3500 | floyd.org/medical-services/behavioral-health/Pages/default.aspx |
| Floyd County Baptist Association | 706-291-0904 | floydbaptist.org/ministry-center |
| Faith and Deeds Community Health Clinic | 877-423-4746 | |
| Floyd County Department of Family and Children's Services | 706-295-6500 | dfcs.georgia.gov/location/floyd-county |

## APPENDIX B *continued*

Following is a list of community health resources available to individuals in the four-county service area:

| Organization | Phone | Website |
|---|---|---|
| Floyd County Police Department | 706-235-7766 | floydcountyga.gov/police |
| Floyd County Schools | 706-234-1031 | floydboe.net |
| Floyd County Senior Center | 706-291-0760 | rfpra.com/active-adult |
| Floyd County Sheriff's Department | 706-314-0710 | floydsheriff.com |
| Floyd County UGA Cooperative Extension Service | 706-295-6210 | extension.uga.edu/county-offices/floyd.html |
| Floyd Medical Center | 706-509-5000 | floyd.org |
| Free Clinic of Rome | 706-234-1331 | freeclinicofrome.com |
| Georgia's Aging and Disability Network | 866-552-4464 | aging.georgia.gov |
| Georgia Crisis and Access Line | 800-715-4225 | georgiacollaborative.com/providers/georgia-crisis-and-access-line-gcal |
| Georgia Department of Community Affairs | 404-679-4840 | dca.ga.gov |
| Georgia Department of Family and Children's Services | 877-423-4746 | dfcs.georgia.gov/ |
| Georgia Department of Human Services | 800-436-7442 | dhs.georgia.gov |
| GeorgiaCares Program | 866-552-4464 | mygeorgiacares.org |
| Good Neighbor Ministries | 706-291-0556 | facebook.com/GoodNeighborMinistries |
| Harbor House | 706-235-5437 | nwga-cac.org |
| Haven Health | 706-235-6833 | havenclinic.org |
| Helping Hands Food Pantry | 678-685-4644 | facebook.com/Helping-Hands-Food-Pantry-of-Rockmart-344754212602756 |
| Highland Rivers | 800-729-5700 | highlandrivershealth.com |
| Hospitality House for Women | 706-235-4673 | hospitalityhouseforwomen.org |
| Live Oak Baptist Church | 706-777-8566 | liveoakbaptist.church |
| Lookout Mountain Community Services Summerville | 706-857-5441 | lmcs.org/locations |
| March of Dimes | 888-663-4637 | marchofdimes.org |
| Mercy Care Rome | 706-291-8496 | mercyatlanta.org/mercy |
| Metropolitan United Methodist Church | 706-291-8660 | metropolitanromeumc.org |
| Murphy Harpst Children's Centers Inc. | 770-748-1500 | murphyharpst.org |
| National Alliance of Mental Illness of Centre | 256-927-4868 | nami.org/Find-Your-Local-NAMI/Affiliate/Details?state=AL&local=0011Q000022G9x1QAC |
| National Alliance on Mental Illness of Rome | 706-506-5010 | namiromega.org |
| Network Day Service Center | 706-291-2580 | networkday.org |
| North Georgia Community Action | 706-692-5623 | ngcainc.com |
| Northwest Georgia Area Agency on Aging | 800-759-2963 | areaagencyonaginginnwga.com |
| Northwest Georgia Center for Independent Living | 706-314-0008 | nwgacil.org |
| Northwest Georgia Public Health District | 706-295-6704 | nwgapublichealth.org |

## APPENDIX B *continued*

Following is a list of community health resources available to individuals in the four-county service area:

| Organization | Phone | Website |
|---|---|---|
| Northwest Georgia Housing Authority | 706-291-0780 | nwgha.com |
| Northwest Georgia Long-Term Care Ombudsman | 866-552-4464 | georgiaombudsman.org |
| Northwest Georgia Regional Cancer Coalition | 706-291-9809 | nwgacancer.org |
| Open Door Children's Home | 706-232-6662 | opendoorhome.org |
| Polk County Police Department | 770-748-7331 | polkga.org/police-department |
| Polk County Sheriff | 770-749-2900 | polkga.org/sheriffs-office |
| Polk County Women's Shelter (Our House) | 770-749-9330 | facebook.com/polkcountyourhouse |
| Polk Family Connection | 770-748-1016 | polk.gafcp.org |
| Polk Medical Center | 770-748-2500 | floyd.org/find-a-location/Pages/polkmedicalcenter.aspx |
| Polk School District | 770-748-3821 | polk.k12.ga.us |
| AdventHealth Redmond | 706-291-0291 | adventhealth.com/hospital/redmond-regional-medical-center |
| Habitat for Humanity - Coosa Valley | 706-378-0030 | habitatcoosavalley.org |
| Rome City Police Department | 706-238-5111 | romepolice.com |
| Rome City Schools | 706-236-5050 | rcs.rome.ga.us |
| Rome Transit Department | 706-236-4523 | romega.us/193/Transit |
| Rome-Floyd Community Kitchen | 706-766-8141 | romefloydcommunitykitchen.org |
| Rome-Floyd County Commission on Children and Youth | 770-324-7190 | floyd.gafcp.org |
| Rome-Floyd Parks and Recreation | 706-291-0766 | rfpra.com |
| Salvation Army | 706-291-4745 | salvationarmygeorgia.org/rome |
| Sexual Assault Center of NW Ga Inc. | 706-292-9024 | sacnwga.org |
| Social Security Administration | 800-772-1213<br>800-325-0778<br>866-964-1006 | ssa.gov |
| Summit Quest Cancer Support Services | 706-857-8820 | mysummitquest.org |
| Tallatoona Community Action Partnership | 678-721-9391 | tallatoonacap.org |
| The Learning Tree | 256-490-1648 | learning-tree.org |
| Trion City Schools | 706-734-2363 | trionschools.org |
| United Way of Rome and Floyd County | 706-622-1990 | uwrome.org |
| USDA Rural Development Office | 678-719-3508 | rd.usda.gov/ga |
| Westside Family Worship Center Food Pantry | 706-291-0293 | facebook.com/Westside-Family-Worship-Center-232215101854 |
| William S Davies Shelter | 706-512-1152 | daviesshelter.com |
| YMCA of Rome and Floyd County | 706-232-2468 | ymcarome.org |

## Notes

Atrium Health
Floyd

floyd.org