Alleghany Health
Community Health Implementation Strategy (CHIS)
2024-2027

SUMMARY

The purpose of this implementation strategy is to describe how Alleghany Health (AH) plans to address the community health needs identified in the 2023 Alleghany Health Community Health Needs Assessment. This report is a result of a collaborative effort within Alleghany County. Many individuals and organizations played an integral role in the development and implementation of the community health assessment plans, particularly:

- Alleghany Wellness Coalition
- Alleghany Health
- AppHealthCare

IMPLEMENTATION STRATEGY PROCESS

The first phase of the process includes the collection and analysis of community input through an opinion survey and community secondary data review. A Community Health Assessment Planning Committee comprised of multidisciplinary stakeholders and community leaders met in June 2024 to guide implementation of the community health assessment timeline and ensure the process engaged the community in an inclusive and respective manner. The second phase was conducted between June-September 2024 through the development of the Community Health Action Plans. This is a systematic process involving the community to identify and analyze community health needs and then implement a plan to address significant unmet needs. Upon completing the assessment, implementation strategies are developed to address the needs identified in the community health assessment.

PRIORITIZED LIST OF SIGNIFICANT HEALTH NEEDS IDENTIFIED IN THE 2023 CHNA

- Access to Care: including Primary Care, Specialty Care, Urgent Care, Telehealth, Patient Portal Access
- Access to Preventative Care: including Medicare Wellness Exams, Well Child Checks, Athletic Screenings, education for the public related to services provided
- Prescription Drug Abuse: Addressing Opioid Access within the system; support to those with potential for overdose

SIGNIFICANT HEALTH PRIORITIES TO BE ADDRESSED

Access to Care

The needs of the community will be monitored by AH, and access to available services including Urgent Care, Specialty Care, Telehealth, and patient portal access will be expanded. This will allow patients of the community to receive care at the appropriate service location, and provide patients with the ability to communicate with their healthcare provider through the promotion of patient portal access. AH Leadership will present to the Alleghany Wellness Coalition services provided for the group's awareness, allowing for information to be shared with additional community partners. Services provided will be marketed via Facebook, pamphlets, community newspapers, and billboards to allow for continued visibility of services provided. Evaluation of these improvements will occur with continual monitoring of associated volumes.

Access to Preventative Care

To expand the community's access to preventative care, AH provides a variety of health education and screening opportunities related to annual wellness, well child visits, Medicare wellness, and athletic screenings. Education will be provided through participation in community events, as well as events hosted by AH. AH has partnered with Stellar Health to increase the number of Medicare wellness exams completed annually within the Primary Care and Internal Medicine clinics, supporting the management of the communities' chronic care conditions. AH will continue to work with the Alleghany County School System, in partnership with Blue Ridge Energy to provide sports screenings for all Alleghany County students, to support the wellbeing of the communities' athletes. The evaluation process to include participation rate of each preventative care measure.

Prescription Drug Abuse

AH will collaborate with the Alleghany Wellness Coalition (AWC), an organization designed to bring together a group of public, private, and service agencies who deal with various aspects of health and/or wellness. To include information sharing, collaboration, and events/activities to increase educational efforts for area citizens. Participants will include, but not limited to: Local Health Department, Council on Aging, Alleghany Wellness Center, Senior Center, Partnership for Children, Pregnancy Center, Chamber of Commerce, County/Town Law Enforcement, Daymark Recovery Services, Cooperative Extension Office, Town and County Managers. AH will continue to coordinate with Daymark Recovery Services to provide support services within AH emergency department. AH will collaborate with AppHealthCare to establish 24/7 access to Narcan within the facility. Providing an environment for those patients in need of access to Narcan, should they or a loved one attempt to overdose. AH providers will evaluate all patient's access to narcotics while providing care, through a database called DrFirst. Allowing for a full review of patient's current availability to narcotics, prior to prescribing narcotics. Monitoring of adverse drug related incidents will be a priority of AH.