

ADVOCATEHEALTH

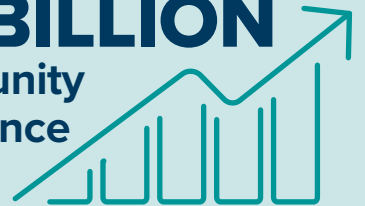
Redefining care for all

With a focus on growing services and partnerships that enhance health and wellness, improve affordability and drive safer, higher-quality care, we're among the largest providers of community benefits in the nation.



\$6.27 BILLION
in charitable care and services
in 2025 — **MORE THAN**
\$17 MILLION per day

MORE THAN
\$24 BILLION
in community
benefit since
2022



\$141 MILLION

invested in community-
building activities, including
support for local
organizations and
community health initiatives



\$553 MILLION

in medical education
and research



100%
charity care for
221,000
patients



Nearly **90%** of
patients who qualify
for financial assistance
are not required to
validate their eligibility



Helping more than
51,000 patients
qualify for Medicaid

Affordability Commitments

Ensuring access to financial assistance for patients who need it.

1

To provide access to financial assistance for our healthcare services to patients who earn up to three times the federal poverty level.

2

To offer patients a clear and user-friendly process to qualify for financial assistance.

3

To include essential care patients need in our financial assistance program.

4

To never deny care to patients because of an outstanding bill.

5

To personalize payment plans to fit each specific situation in partnership with the patient.

6

To notify patients multiple times regarding an outstanding account balance.

7

To advocate for better health insurance that will help patients avoid unnecessary costs and insurance denials of care.

Aligning financial assistance policies across our enterprise



- Providing full financial assistance to patients with incomes at or below 300% of the federal poverty level
- Offering a 50% discount to all self-pay patients

— ADVOCATEHEALTH —