

Lus Qhia Txog Kev Tsis Ntxub Ntxaug thiab Txais Kev Pab Li Cas

Advocate Health ua raws li txhua lub Xeev thiab Tsoom Fwv Teb Chaws Txoj Cai Lij Choj txoj cai. Peb tsis cais lossis tsis ua ncaj ncees (kev ntxub ntxaug) rau leejtwg los ntawm:

- Yog haiv neeg twg
- Xim nqaij tawv li cas
- Tuaj lub tebchaws ib txwm nyob tuaj
- Kev ntseeg
- Puas ib yam hauv cev (disability) (cev nqaij los lub hlwb)
- Hnub nyoog
- Xeeb menyuam
- Pojnim txivneeg
- Nyiam pojnim los txivneej
- Yog pojnim los txivneeg
- Kev ntseeg nomtswv kaav tebchaw

Cov lus qhia no yog hais rau txhua tus neeg uas tau txais kev pabcuam, tau txais txhua txoj kev pab thaum tuaj hauv Advocate Health. Cov lus qhia no yog hais rau txhua tus neeg ua tuaj rau hauv peb txhua qhov chaw ua haujlwm.

Advocate Health:

- Muaj kev pab dawb pub rau cov neeg uas puas ib yam hauv cev (disability) kom sib txuas lus tau nrog peb, xws li nram no, tabsis tsis yog tas cov no xwb:
 - Muaj tus neeg txhais lus piav tes uas kawm tiav ua txoj haujlwm no
 - Muaj cov lus qhia hauv ntaub ntawv uas muab sau tau dua lwm txoj kev qhia (luam tus tsiaj ntawv kom loj, kaw suab lus, ntaus ntawv xa tawm rau hauv koos pis tawj, lwm yam kev qhia)
- Muaj kev pab txhais lus pub dawb rau cov neeg uas tsis paub lus Askiv vim tsis yog nws hom lus. Cov kev pab no yog:
 - Muaj tus neeg txhais lus uas kawm tiav ua txoj haujlwm no
 - Muaj ntaub ntawv txhais ua lwm hom lus
- Tsis siv menyuam yau, tsis siv tsevneeg, lossis tsis siv phoojywg txhais lus rau lawv.

Yog koj xav tau kev pab dabtsi hais rau Advocate Health cov neeg ua haujlwm paub.

Thaum Tsis Txaus Siab Rau Tej Kev Pab Lawm Yuav Ua Li Cas

Yog koj ntseeg tias Advocate Health muab kev pab tsis ncaj ncees, koj tsis txaus siab, tes tuaj nrog lawv tham kiag ntawm chaw ua haujlwm, sau ntawv xa tuaj, lossis xa email tuaj los tau. Yog tias koj xav tau kev pab sau daim ntawv tsis txaus siab tuaj, thov nrog ib tug neeg ua haujlwm tham tau:

Advocate Health Office of Civil Rights
750 W. Virginia Street, Milwaukee, WI 53204
Xov tooj: 414-363-1370

Email: CivilRights@aah.org Website: www.advocatehealth.org

Koj sau daim ntawv tsis txaus siab txog pej xeem txoj cai tuaj rau lub Xeev lossis Tsoom Fwv Teb Chaws Department of Health and Human Services, Lub Chaw Ua Haujlwm Saib Xyuas Kev Ncaj Ncees los tau thiab.

Wisconsin

Wisconsin Department of Health Services
Office of Civil Rights Compliance
1 West Wilson St, Room 651
P.O. Box 7850, Madison, WI 53707
Xov tooj: 608-266-1258
TTY: 800-947-3529
DHSCRC@dhs.wisconsin.gov

Federal Office for Civil Rights

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Xov tooj: 800-368-1019, TDD: 800-537-7697
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>